



The Oswald Way



Improve Lives: We strive to make a positive impact on everyone we touch – employees, customers, and our community.



Premier Service: We aim to be the leading provider of automotive repair and maintenance by delivering top-quality service.



Lead with Integrity: We are open, honest, and follow through on all our commitments, ensuring trust and transparency in everything we do.



Quality First: We deliver our best every day, taking pride in our work and making sure our efforts make a difference.



Respect Every Individual: We treat customers and team members with respect, fostering a positive, inclusive environment where differences are valued.



Positive Attitude: We bring a smile and a warm attitude to every interaction, ensuring customers feel welcomed and valued.



Ownership & Accountability: We take responsibility for our actions and outcomes, acting as owners in everything we do.



Continuous Improvement: We stay on the cutting edge and commit to ongoing learning and growth.



Enjoy the Journey: We believe in creating a fun and supportive workplace where humor and enjoyment are part of every day.



Solve Problems Together: We work as a team, focusing on solutions and clear communication to overcome challenges and deliver results.